

APPLIED
AEROSPACE
STRUCTURES
CORP.

3437 South Airport Way
P.O. Box 6189
Stockton, CA 95206

Tel: 209-982-0160
Fax: 209-983-3375

Heighten America
1144 Post Rd.
Oakdale, CA 95361

Subject: Letter of Appreciation

Dear: Heighten America

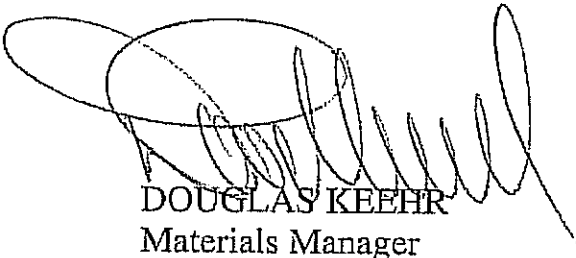
Applied Aerospace Structures Corporation would like to extend our appreciation for all the hard work you've done for us over the years. The devoted effort of every individual in your company has allowed AASC to keep our programs on schedule.

We'd like to take this opportunity to thank everyone in your company for the willingness to do whatever is necessary to meet our aggressive schedules. This kind of dedication has allowed our goals to be met and our quality products to be delivered on time to our customers.


We'd also like to thank you on a personal level. The solid personal and working relationships between our companies makes our jobs here at AASC that much more enjoyable. Working with Heighten America is a pleasure. We look forward to a long and mutually beneficial relationship far into the future.

Sincerely,

APPLIED AEROSPACE STRUCTURES CORPORATION



DOUGLAS KEEHR
Materials Manager



HARRY DAVIS
Sr Buyer



ADEPT
TECHNOLOGY, INC.

To Whom It May Concern;

I am writing this Letter of Recommendation, on behalf of Heighten America, Inc., to bring to your attention an exceptional Machine and Fabrication facility and staff. Their professional manner in conducting their business, assisting with suggestions in design and materials, and working with the financial aspects of keeping project costs down without sacrificing quality or appearance has been a great value to the entire project and much appreciated by the project team and Management.

They have been instrumental to a New Product introduction for Adept Technology, Inc., in the manufacture of industrial robotics and controllers, providing components of varied complexities. Heighten has been tasked with supplying fabricated and machined parts on a very aggressive timetable, always meeting or exceeding expectations in quality and delivery. Their responsiveness to my needs, while maintaining exceptional workmanship, quick turn and competitive pricing, has earned them a 'Preferred Supplier' status and has provided them opportunities to supply our standard production needs as well. All of their material is on a 'Dock to Stock' status which further reduces the process time required in order placement and manufacturing at our facility.

I would not hesitate to recommend their services and would welcome any opportunity to speak with you, directly, on their behalf. Should the occasion present itself, I can be reached at (925) 245-8139, or faxed at (925) 960-0427.

Sincerely yours,

A handwritten signature in black ink, appearing to read "Chuck Stone". The signature is written in a cursive, flowing style.

Chuck Stone-NPI Senior Buyer

150 Rose Orchard Way
San Jose, CA 95134
info@adept.com

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Z H O N E.

Zhone Technologies, Inc.
@Zhone Way
7001 Oakport Street
Oakland, CA 94621
Phone: 510.777.7000
Fax: 510.777.7001

www.zhone.com

To Whom It May Concern:

Zhone Technologies has entered its second year of its partnership with Heighten Manufacturing and I think it appropriate to take the time to recognize their outstanding performance. Through their diligence, hard work and commitment to quality, Heighten has truly emerged as an outstanding partner.

As a start up, our product has undergone numerous changes involving difficult rework and part designs. Through each change, Heighten was there to make it happen, with quality and on time. They have met every single commitment and delivery without exception. It is easy to see that the management of Heighten understands their market niche and business model. They are doing the right things to differentiate them from other machine shops. Because of their flawless quality, Heighten has been awarded the status of Dock to Stock by Zhone.

Please use this letter as evidence of my sincere complement to the management and workers of Heighten for a fantastic output. If you are looking for a company that is dedicated and highly attentive to your needs, then you have found it in Heighten. After 17 years in the business, I have found no other machine shop that offers the same level of dedication and service.

Sincerely,

Christian Benvenuti
Corporate Quality Operations Manager
Zhone Technologies Inc.



T A L E S F O R E
D E S I G N

INDUSTRIAL DESIGN
PRODUCT DESIGN
MODELS & PROTOTYPES
MECHANICAL ENGINEERING

To Whom It May Concern,

Heighten Manufacturing has been fabricating both sheet metal and machined parts for us to be used in a very large assembly we have designed. Because of the number of parts in this assembly – over 450 - we divided our purchase orders among 4 vendors. During the course of deliveries from these various vendors the parts that Heighten fabricated and machined have been consistently the best in accuracy, finish and delivery. Bill Smeck has exhibited an in-depth knowledge of various exotic materials as well as being very experienced in machining techniques and finishes. In addition Bill personally helped us resolve some critical press fit assembly issues involving a key assembly. Bill took the initiative to design and build some specialized holding fixtures that captured and aligned multiple parts to help us with this critical press fit operation.

For the above reasons I would not hesitate to recommend Heighten Manufacturing & Bill Smeck as a vendor for both machined parts as well as sheet metal fabrication. If you would like to speak with me personally I would be happy to discuss Heighten in more detail.

Regards,



Nicholas F. Talesfore I.D.S.A.
President Talesfore Design & Engineering

408-866-2255

492 SALMAR AVE
CAMPBELL, CA USA
95008-1414
F 408 866 1044
V 408 866 2255



Sandia National Laboratories

Jerry Hargiss
Engineering Services
Livermore Ca.

Mr. Bill Smeck
Heighten Manufacturing .

I would like to thank you and all your employees of Heighten Manufacturing. for your recent efforts on my IRB Tube and Ejector Project.

The Quick turn around and Craftsmanship you supplied in your machined items are exemplary for the Manufacturing Industry.

We were under a rather tight time schedule for our first items (1/4 of the total order) necessary for an accelerated test we were charged with. The items we ordered were made to close tolerances and the deviation from the mean was minimal.

Your Heighten team pulled together and not only delivered our first items to us on time but the order was completed in its entirety before the first Designated Due Date.

Your efforts give us not only Precision made parts, but enough time to solve several new unforeseen problems which arose during our assembly.

I am truly grateful to work with your group of talented people and look forward to an ongoing and lasting partnership.

My best regards to The Heighten Team

Jerry

ZETA

an Integrated Defense Technologies Company

Heighten Manufacturing
657-A Armstrong Way
Oakdale, CA , 95361

Attention: Bill Smeck

I would like to take the opportunity to commend Heighten Manufacturing on your excellence regarding your quality of product, on time delivery, competitive pricing and responsiveness to customer service.

In this day of non compliance, Heighten Mfg. is a breath of fresh air. Your attention to detail and focus on delivering good product on a timely basis makes a difference to my company.

IDT / Zeta being a government contracted company requires assorted mil spec requirements, which at times may be a challenge to other suppliers, but Heighten Mfg. not only complies but at times contributes to the design of our product, which is greatly appreciated.

You are a valued source for our material requirements and I am sure our relationships will grow going forward.

Regards,

Ken Lee
Sr. Materials Buyer



1840 Williams Street, San Leandro, CA 94577
(510) 357-9940 FAX # (510) 357-7909

To whom it may concern:

Our company, New England Lead Burning Company, (Nelco, Inc.) has been engaged in a business partnership with Heighten Manufacturing for over one year. During this time Heighten has continuously provided Nelco with excellent service. They have always provided a product that was of the highest quality and are very willing to accommodate any scheduling requirements or changes that might be required.

Please consider this letter as my expression of complete confidence in Heighten's ability to provide the same superior outcome for your company. Nelco San Leandro has, in it's almost ten years of dealing with machine shops found no other machine shop that offers this level of quality and dedication to good service.

Sincerely,

A handwritten signature in cursive script that reads "Mike G. Johnson".

Mike G. Johnson
General Manager
NELCO, INC.